

"The use of this seal confirms that this activity has met HR Certification Institute's® (HRCI®) criteria for recertification credit pre-approval."

Activity/Program ID: **719426**
Title: Handling Disruptive Individuals with Confidence
Start Date: 10/8/2025
End Date: 10/8/2025
Credit Hours Awarded: 1.25

Credit Type: HR (General)

This activity, ID No. **719426** has been approved for Recertification Credit Hours Awarded: 1.25 Specified Credit Hours: HR (General) recertification credit hours toward aPHR™, PHR®, PHRca®, SPHR®, GPHR®, PHRi™, SPHRi™ recertification through HR Certification Institute's® (HRCI®).

Please make note of the activity ID number on your recertification application form. For more information about certification or recertification, please visit the HR Certification Institute website at www.hrci.org.